



SDL Language Cloud Frequently Asked Questions

What is SDL Language Cloud?

SDL Language Cloud is the industry's first complete cloud translation solution offering both machine and human translation for radically simplified global translation. Starting with **SDL Language Cloud Machine Translation**, you can expect new capabilities and services to be released regularly and rest assured that we will keep you informed along the way.

Who can use SDL Language Cloud Machine Translation?

- **Translators** and **Project Managers** using SDL Trados Studio 2014 to pre-translate and/or post-edit machine translation content.
- **Software developers** or organizations who wish to use the SDL Language Cloud API to integrate human and machine translation directly into their existing applications.

What is the difference between SDL BeGlobal Community and SDL Language Cloud Machine Translation?

SDL Language Cloud Machine Translation is the new offering from SDL that will replace SDL BeGlobal Community. SDL Language Cloud is a great way to access free machine translation and other valuable subscription-based services including:

- Access to SDL trained industry-specific machine translation for improved quality when translating for a particular industry.
- Management and usage of Dictionaries to enhance the quality and generate a more personalized machine translation output.

How can I use SDL Language Cloud Machine Translation in Studio 2014?

The SDL Language Cloud integration with Studio 2014 will be delivered with the next Cumulative Update. Once you install the update, follow the instructions that will appear on your screen.

- You will be prompted to **create an account** for SDL Language Cloud. Please, use your **SDL My Account** credentials to create an account (also known as oos.sdl.com account).
- If you have never used SDL Language Cloud before a free **30 day-trial** will be automatically started, which is a great opportunity for you to test the value of SDL's industry specific engines.
- Once your trial is active, you can **add the Language Cloud machine translation provider** in Studio (File -> Options -> Language Pairs -> Translation Memory and Automated Translation)
- After the **30-day trial** is over, you will be able to choose from a selection of packages available on the SDL Language Cloud website, including a **Free package** for free machine translation usage.

How good is the quality of the industry specific machine translation engines?

Quality of the machine translation output varies depending on your content type and the languages you are using. The best way to check the quality is to test the industry specific engines with your own content. We will provide a **30-day trial** including access to 3 industry specific engines and 3 term dictionaries.

Can I continue to use SDL BeGlobal Community after the launch of SDL Language Cloud?

Studio 2014 users

The SDL BeGlobal Community service will be replaced by SDL Language Cloud Machine Translation and will no longer be accessible via Studio 2014.

Studio 2011 users

Studio 2011 does not integrate with SDL Language Cloud; therefore you will still be able to access free machine translation via your SDL BeGlobal Community account, and you will receive a similar amount of characters per month as the Language Cloud Option.

Will my usage of the service be affected?

After the launch of SDL Language Cloud you will receive **600,000 characters per month free of charge** as part of the Free package for Studio 2014 users or SDL BeGlobal Community for Studio 2011 users.

What happens when I run out of free characters?

Studio 2014 users

You will have the option to purchase a package including additional characters and services. Pricing details will be soon available on the SDL Language Cloud site website.

Studio 2011 users

You will be able to purchase additional characters as part of our SDL BeGlobal Classic offering. Pricing starts from €1,200 per year. For more information, please contact us at tpsales@sdl.com

Why is the free machine translation limit decreased?

The popularity of SDL BeGlobal Community has grown immensely since we launched this offering, and this means we also need to provide additional infrastructure, support and maintenance to ensure it works as intended. It also means we are continually looking at how we can bring improved Machine Translation to a wider audience as a workable business model. When a translator uses SDL BeGlobal Community for a few thousand words a day it's manageable, but when this starts to become hundreds or millions of words a day then this is not something we can continue to provide free of charge.

For more information on SDL Language Cloud visit <http://languagecloud.sdl.com>