COPYRIGHT

SDL AUTHORASSISTANT 2010 SP2
INSTALLATION GUIDE

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This guide ships with SDL AuthorAssistant 2010 SP2.

November 2011
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This chapter gives you an overview of the SDL AuthorAssistant 2010 installation procedure and of the SDL AuthorAssistant 2010 system. Sections include:

- About this Guide
- Introducing SDL AuthorAssistant 2010
- Overview of Installing SDL AuthorAssistant
- Installation Media
- Upgrade and Compatibility Information
ABOUT THIS GUIDE

This guide describes how to install SDL AuthorAssistant 2010 SP2. The SDL AuthorAssistant 2010 online Help describes how to use SDL AuthorAssistant 2010. The online help can be accessed from within SDL AuthorAssistant 2010 by clicking the Help menu or by clicking a Help button in a dialog box or window.

INTRODUCING SDL AUTHORASSISTANT 2010

SDL AuthorAssistant 2010 is a quality assurance tool for documentation. It checks new documents against corporate assets (translation memories and termbases) ensuring enterprise-wide consistency of terminology, style and linguistic best practises and that new content matches content which has been previously written and translated.

SDL AuthorAssistant 2010 integrates into the authoring environment where documents are created and provides you with tools that check the quality and clarity of the writing and also help ensure that:

- company writing standards have been applied.
- correct terminology has been used.
- content, even when produced by many different authors, has a consistent tone.
- previously translated content is reused in order to reduce translation costs.

Because SDL AuthorAssistant integrates with the authoring tools where documents are created, the same checks can be applied across a range of document types. SDL AuthorAssistant 2010 integrates with the following authoring packages:

- Microsoft Word
- Adobe FrameMaker
- XMetaL Author
- Arbortext Editor.

For specific information about which versions of these products your copy of SDL AuthorAssistant supports, refer to the product release notes.

Before deploying SDL AuthorAssistant in environments where there are versions of these tools which are not officially supported, you should consult SDL.
OVERVIEW OF INSTALLING SDL AUTHORASSISTANT

Step 1  On the machine where SDL AuthorAssistant is being installed, the installer program checks for the presence of prerequisite software. This is software that must be in place for SDL AuthorAssistant to function correctly. For example, SDL AuthorAssistant requires the .NET Framework 3.5 to be present. If prerequisite software is not already on your machine, it is installed with SDL AuthorAssistant.

Step 2  You are presented with a list of the items that will be installed. The list may include missing prerequisite software as well as SDL AuthorAssistant software.

Step 3  Prerequisite software is installed first. Each item of prerequisite software may have its own installation screens and licensing agreement which are displayed in the SDL AuthorAssistant 2010 installer.

Step 4  SDL AuthorAssistant 2010 is installed.

After installation you should activate the software using the SDL Product Activation wizard. Activating the product means licensing the product for use on the computer where it has been installed. If you have a product activation code, you use this to activate the product. See Licensing SDL AuthorAssistant 2010 on page 2-11 for more information.

If you are using the software in trial mode, you have 28 days in which you can use it without purchasing a valid license. After 28 days, if you have not purchased a valid license, the software will no longer be available.

For more information about product licensing, see the SDL Licensing Help. This can be accessed from the SDL License Manager. To display the SDL License Manager, select Start > SDL > SDL AuthorAssistant 2010 > License Manager.
INSTALLATION MEDIA

To install the SDL AuthorAssistant 2010 software, the installer can be downloaded from the SDL Customer Center and saved on your computer.

- If you are installing the software from a network resource, ask your system administrator for the network location of the SDL AuthorAssistant 2010 installer setup program.

- If you downloaded the software, go to the location where you stored the downloaded files and run the installer from there.

The SDL AuthorAssistant 2010 installer includes the following:

- SDL AuthorAssistant 2010
- Sample files
- Report Analysis spreadsheet
- End User License Agreement
- SDL AuthorAssistant 2010 Tutorial.
UPGRADE AND COMPATIBILITY INFORMATION

If you have a previous version of SDL AuthorAssistant, the table below explains what you need to do in order to upgrade to SDL AuthorAssistant 2010 SP2.

<table>
<thead>
<tr>
<th>Product</th>
<th>Upgrade Path</th>
</tr>
</thead>
<tbody>
<tr>
<td>SDL AuthorAssistant 2010 or 2010 SP1</td>
<td>Upgrade to SDL AuthorAssistant 2010 SP2 by running the SDL AuthorAssistant 2010 SP2 installer. It automatically removes the previous version of SDL AuthorAssistant.</td>
</tr>
<tr>
<td>SDL AuthorAssistant 2008 SP1</td>
<td>Upgrade to SDL AuthorAssistant 2010 SP2 by running the SDL AuthorAssistant 2010 SP2 installer. It automatically removes the previous version of SDL AuthorAssistant.</td>
</tr>
<tr>
<td>SDL AuthorAssistant 2008 or an earlier version of SDL AuthorAssistant</td>
<td>You should uninstall the current version before installing SDL AuthorAssistant 2010 SP2.</td>
</tr>
</tbody>
</table>

SDL MultiTerm 2009 Compatibility

If you install SDL AuthorAssistant 2010 on a computer where SDL MultiTerm 2009 is already installed, please note that if you later uninstall SDL AuthorAssistant 2010, SDL MultiTerm will stop working. If this happens, see SDL Knowledge Base article 2970 for the solution to this issue.
This chapter contains all the information you need to install SDL AuthorAssistant 2010. It describes the hardware and software requirements for running SDL AuthorAssistant 2010 and provides a step by step guide to installing the product. Sections include:

- System Requirements
- About the SDL AuthorAssistant 2010 Installer
- Installing SDL AuthorAssistant 2010
- Licensing SDL AuthorAssistant 2010
- Installing SDL AuthorAssistant 2010 in Microsoft Word
- Installing SDL AuthorAssistant 2010 in XMetaL Author
- Maintaining Your SDL AuthorAssistant 2010 Installation
- Technical Support
SYSTEM REQUIREMENTS

This section outlines the system requirements for installing SDL AuthorAssistant 2010. The minimum system requirements for each computer on which SDL AuthorAssistant 2010 is installed are as follows:

Hardware

- PC with a Pentium III (or equivalent) compatible processor. CPU should run at 500 MHz or higher.
- SDL AuthorAssistant requires up to 300 MB of disk space. Required dependencies, if not already installed, may require up to an additional 700 MB of disk space. For more information about the required dependencies, see Other Software Installed with SDL AuthorAssistant 2010 on page 2-4.
- Minimum of 256 MB RAM available. We recommend 512 MB RAM.
- Display of minimum 800 X 600 pixels. We recommend a display of 1024 X 768 pixels.

Platforms

SDL AuthorAssistant 2010 runs on Microsoft Windows Vista, Windows XP or Windows 7 operating systems.
Companion Software

To use SDL AuthorAssistant 2010, it requires one of the following third-party applications to be installed:

- Microsoft Word
- Adobe FrameMaker
- Arbortext Editor
- XMetaL Author.

For specific information about which versions of these products your copy of SDL AuthorAssistant supports, refer to the product release notes.

It also requires:

- Microsoft Internet Explorer 7.0 or higher.
- MultiTerm 2007 Desktop, if you want to use local MultiTerm termbases. For MultiTerm 2009 or 2011, you can use file-based local termbases without the need for MultiTerm itself.
ABOUT THE SDL AUTHORASSISTANT 2010 INSTALLER

This section describes the software components that are included in the SDL AuthorAssistant 2010 installation program.

SDL AuthorAssistant 2010 Components

- SDL AuthorAssistant 2010
- Product activation utility for SDL AuthorAssistant 2010.

Other Software Installed with SDL AuthorAssistant 2010

In addition to SDL AuthorAssistant 2010 components, other software is included in the installation program. This additional software is required either by the installation program itself or by SDL AuthorAssistant 2010. You will probably have some of these additional software components on your computer already as they are used by many software applications:

- Install Script Engine 10.5
- Microsoft .NET Framework 3.5 SP1
- Microsoft Visual C++ 2005 SP1/ 2008 SP1/2010 SP1 Redistributable
- Microsoft Visual Studio Tools for Office (VSTO) Redistributable
- Microsoft Windows Installer 3.1 Redistributable (v2)

If you do not already have these, they are automatically installed when you install SDL AuthorAssistant 2010.

Installation Location

The default installation location for SDL AuthorAssistant 2010 is:

C:\Program Files\SDL\SDL AuthorAssistant 2010.

During installation, you have the option of choosing a different installation location. However, SDL recommends that you keep the default installation location.
INSTALLING SDL AUTHORASSISTANT 2010

This section gives the procedure for installing SDL AuthorAssistant 2010. Once installed, SDL AuthorAssistant 2010 is available as a menu, ribbon and/or toolbar of the authoring tool(s) you are using. It is not a stand-alone application. If you install SDL AuthorAssistant 2010 for Microsoft Word 2007, for example, you will need to start Word and then access SDL AuthorAssistant 2010 from the Word **SDL AuthorAssistant** ribbon.

The installation routine for SDL AuthorAssistant 2010 is based on an installation wizard which guides you through the setup process. The process has two parts:

Part 1 – Prerequisite software is installed.

Part 2 – SDL AuthorAssistant 2010 is installed.

After installation, in order to use SDL AuthorAssistant 2010, you need to activate the software. A 28 day trial license is provided with SDL AuthorAssistant 2010. At the end of 28 days, if you have not purchased a valid license and activated the product, the software will cease to function. For more information, see **Licensing SDL AuthorAssistant 2010** on page 2-11.

**NOTE**

If you are installing SDL AuthorAssistant 2010 for Microsoft Word or XMetaL, additional installation steps are required. For more information, see **Installing SDL AuthorAssistant 2010 in Microsoft Word** on page 2-20 and see **Installing SDL AuthorAssistant 2010 in XMetaL Author** on page 2-23.

To install SDL AuthorAssistant 2010 on a Windows XP, Windows Vista or Windows 7 operating system, you must have local administrator rights.
Before You Begin

Before you run the SDL AuthorAssistant 2010 installer:

- Locate the setup files.
- Ensure that you have Internet Explorer 7.0 or higher installed.
- If you are installing SDL AuthorAssistant 2010 for Microsoft Word 2007, the Microsoft Hotfix kb976477 for Word 2007 is a prerequisite. Without this hotfix, the AutoSuggest functionality will not work. You can download the hotfix kb976477 from Microsoft via [http://support.microsoft.com/kb/976477](http://support.microsoft.com/kb/976477).

Running the SDL AuthorAssistant 2010 Installer

The SDL AuthorAssistant 2010 installer includes the SDL AuthorAssistant 2010 application and a number of prerequisite software items. The prerequisites are installed before SDL AuthorAssistant 2010.

**NOTE**

- If any of the prerequisites are already installed on your machine, they will not be installed by SDL AuthorAssistant 2010. Therefore, your installation may not follow the exact procedure outlined below.
- Before you begin, you should close any other applications that are currently running.

Install SDL AuthorAssistant 2010

1. Double-click the `SDLAA.exe` file to launch the SDL AuthorAssistant 2010 installer.

**NOTE**

You can download this file from the My Downloads area in the SDL Customer Center. Click the Download button or the Alternative download via FTP link next to the SDL AuthorAssistant 2010 SP2 product name in the SDL Customer Center. Save the `SDLAA.exe` file to your computer first before double-clicking on the file to run the installer.
2 The **SDL AuthorAssistant 2010 SP2 Client** dialog box is displayed. Click **Accept** to extract the files needed for installation to your computer. Once the files are extracted to your computer, the **SDL AuthorAssistant 2010 SP2** components screen is displayed, containing a list of components to be installed.

![SDL AuthorAssistant 2010 SP2](image)

3 Click **Install**. A progress bar is displayed and the third party components required to run SDL AuthorAssistant 2010 are installed.

4 After the third party components are installed, the **SDL AuthorAssistant 2010 SP2 - InstallShield Wizard** is displayed. If you have any applications open, close them now and then click **Next** to continue.

![SDL AuthorAssistant 2010 - InstallShield Wizard](image)

**WARNING**

Some windows that require a response to continue the installation may be hidden behind the components list or progress bar. To check for hidden windows, press ALT TAB to view all windows that are currently open and then select them from the list to display the window.
5. Accept the license agreement and click **Next**.

6. The **Choose Destination Location** page is displayed. This page enables you to select the location for the SDL AuthorAssistant 2010 application files. Click **Change** if you want to change the default destination folder. Click **Next**.
7 The Select Authoring Tools page is displayed. Any of the supported authoring tools that are installed on your computer are automatically selected from this list. If you do not want to install SDL AuthorAssistant 2010 for a selected tool, clear the selection. Click Next.

8 Click Install to install SDL AuthorAssistant 2010.
9 When the installation is complete, the **InstallShield Wizard Complete** page is displayed. This page indicates whether the installation has been successful or not. Click **Finish**.

10 A message stating that SDL AuthorAssistant 2010 has installed correctly is displayed. Click **OK**.
Licensing SDL AuthorAssistant 2010

In order to use SDL AuthorAssistant 2010, you need to activate the software. A 28 day trial license is provided with SDL AuthorAssistant 2010. At the end of 28 days, if you have not purchased a valid license and activated the product, the software will cease to function.

The **SDL Product Activation** wizard is used to license SDL AuthorAssistant 2010 for use on the machine where it has been installed. This is known as activating the product. You can choose to activate SDL AuthorAssistant 2010 online or to activate it by setting up access to a server where licenses are being managed.

You can activate the software in one of the following ways:

- You can display the **SDL Product Activation** wizard from the **SDL License Manager** to activate the software. For more information, see *Activating SDL AuthorAssistant from the SDL License Manager* on page 2-12.

- The **SDL Product Activation** wizard is displayed automatically when you try to use the software and your trial license has expired. For more information, see *Running the SDL Product Activation Wizard* on page 2-16.
Activating SDL AuthorAssistant from the SDL License Manager

You can use the SDL License Manager window to activate the software. From here you can display the SDL Product Activation wizard where you can choose to activate SDL AuthorAssistant 2010 online or to activate it by setting up access to a server where licenses are being managed.

1. Go to Start > Programs > SDL > SDL AuthorAssistant 2010 > License Manager. The SDL License Manager window is displayed.

2. Choose an activation method:

   - To activate online with your 22 digit product activation code, click Activate Online to display the Enter Activation Code page. Go to step 3.

   - If you are using floating licenses and connecting to a local license server, click License Locations to activate your product by setting up your computer to connect to the server computer where server licenses are stored. Click Next and go to step 5.
3 The **Enter Activation Code** page is displayed if you clicked **Activate Online**. Enter your activation code in the boxes provided.

If you have copied the activation code to the clipboard, you can press [Ctrl+V] to insert the code in the boxes or you can right-click and select **Paste** from the shortcut menu.

If you use a proxy server to access the Internet, click **Advanced**. The **Advanced Settings** dialog box is displayed. Enter the proxy server details and your username and password for the server, then click **OK** to close the dialog box.

**NOTE**

Your system administrator will tell you if you need to use a proxy server and will give you the server details.
4 Click **Next**. The wizard connects to the SDL website to validate the code.

- If the product was activated successfully, click **Finish** to exit the wizard. You can now start to use SDL AuthorAssistant 2010.
- If product activation failed because you entered the wrong code, click **Back** to return to the previous page. Update the activation code and click **Next**.

**NOTE**
If activation failed for some other reason, speak to your administrator.

5 If you are using floating licenses and clicked **License Locations**, the **Change License Locations and Test Files** page is displayed.
6 Click **Add**. The **Specify FLEXlm License Location** page is displayed.

![Specify FLEXlm License Location dialog box]

7 Select the first option: **Enter the port and name of the computer where SDL License Server is installed**. The box below the option opens ready for editing.

8 Type the name and port number of the server used to manage floating licenses. The entry should take the form: 
   
   `port_number@server_name`
   
   with no spaces.

9 Click **OK**. The server is added to the list under **License file locations** in the **Change License Locations and Test Files** page.

10 Click **OK** to close the **Change License Locations and Test Files** page. The licenses available to borrow now appear in the **License Status** box.

**NOTE**

For further information on licensing SDL AuthorAssistant 2010, see the SDL Licensing Help. This can be accessed from the **SDL License Manager** window when you click **Help**.
Running the SDL Product Activation Wizard

When your trial license expires after 28 days, the SDL Product Activation wizard is displayed automatically when you try to use the software. The wizard opens on the Product Activation page.

NOTE

The SDL Product Activation wizard does not display if you installed the Adobe Installer for Adobe FrameMaker 9.

1. On the Product Activation page, choose an option and click Next.

   - If you have a product license, you can activate your product immediately. Select I have purchased a license. Show me how to activate the product. Click Next and go to step 2.

   - If you have not yet purchased a license, select Buy Product. Take me to the website. and click Next. You are taken to the SDL Customer Center, where you can purchase and download a license for SDL AuthorAssistant 2010. When you have the license, click Next and go to step 2.
2 The **Select Activation Method** page is displayed. Choose an activation method:

- If you have a 22 digit product activation code, select **Activate your product online (recommended)** to perform online activation. Click **Next** and go to step 3.

- If you are using floating licenses, select **Connect to a local license server** to activate your product by setting up your computer to connect to the server computer where server licenses are stored. Click **Next** and go to step 5.
3 The **Enter Activation Code** page is displayed if you selected **Activate your product online**. Enter your activation code in the boxes provided.

- If you have copied the activation code to the clipboard, you can press [Ctrl+V] to insert the code in the boxes or you can right-click and select **Paste** from the shortcut menu.

- If you use a proxy server to access the Internet, click **Advanced**. The **Advanced Settings** dialog box is displayed. Enter the proxy server details and your username and password for the server, then click **OK** to close the dialog box.

**NOTE**

Your system administrator will tell you if you need to use a proxy server and will give you the server details.
4 Click **Next**. The wizard connects to the SDL website to validate the code.

- If the product was activated successfully, click **Finish** to exit the wizard. You can now start to use SDL AuthorAssistant 2010.

- If product activation failed because you entered the wrong code, click **Back** to return to the previous page. Update the activation code and click **Next**.

**NOTE**

If activation failed for some other reason, speak to your administrator.

5 The **Select License Server** page is displayed if you selected **Connect to a local license server**.

- Overtype the entry in the **Select license server** box with the name and port number of the server used to manage floating licenses. The entry should take the form: `port_number@server_name` with no spaces.

- Click **Next**. The server details are authenticated. If the server details are correct, activation is complete. Click **Finish** to exit the wizard.

- If activation fails, click **Back** to return to the previous page. Check that the server name and port number are correct and that you have entered them in the correct format. Click **Next**.

6 You have now activated SDL AuthorAssistant 2010.
Installing SDL AuthorAssistant 2010 in Microsoft Word

The first time you open Microsoft Word after installing SDL AuthorAssistant 2010, you will get a security warning, asking you to trust all documents from SDL. You must choose to trust all documents from SDL. If not, SDL AuthorAssistant 2010 will not function correctly.

NOTE
You only need to select this option the first time you open SDL AuthorAssistant 2010 or another SDL product that uses signed macros. For example, if you have installed SDL MultiTerm on your computer, you will already have received this warning and opted to trust documents from SDL.

Security Settings for Microsoft Word 2010

The first time you open Microsoft Word 2010 after installing SDL AuthorAssistant 2010, the following message is displayed.

NOTE
You DO NOT need to click Enable Content. This option will only enable the content for the current session of Word. Follow the instructions below to enable it for all Word sessions.

1 Select File > Info from the ribbon. The Security Warning message is displayed in the right pane.
2   Click the **Enable Content** button and select **Advanced Options** from the drop-down list. The **Microsoft Office Security Options** dialog box is displayed.

3   Select **Trust all documents from this publisher** and click **OK**.

   **NOTE**
   If you do not select this option, SDL AuthorAssistant 2010 will not function correctly.
Security Settings for Microsoft Word 2007

The first time you open Microsoft Word 2007 after installing SDL AuthorAssistant 2010, the following message is displayed.

1. Click Options. The Microsoft Office Security Options dialog box is displayed.

   ![Microsoft Office Security Options](image)

   - Select Trust all documents from this publisher and click OK.
   - **NOTE**
     - If you do not select this option, SDL AuthorAssistant 2010 will not function correctly.
Security Settings for Microsoft Word 2003

The first time you open Microsoft Word 2003 after installing SDL AuthorAssistant 2010, the following dialog box is displayed:

Select **Always trust macros from this publisher** and click **Enable Macros**.

⇒ **NOTE**
If you do not select this option, SDL AuthorAssistant 2010 will not function correctly.

Installing SDL AuthorAssistant 2010 in XMetaL Author

If you selected to install the SDL AuthorAssistant 2010 plug-in in XMetaL Author, the first time you open XMetaL Author after the SDL AuthorAssistant 2010 installation, complete these steps:

⇒ **NOTE**
If you have never used XMetaL Author on the computer where you installed SDL AuthorAssistant 2010, no extra steps are required. When you open XMetaL Author, the SDL AuthorAssistant 2010 menu is automatically displayed and available for use.

1. Close all open files in your XMetaL Author workspace and then close the XMetaL Author application.

2. Double-click on the XMetaL Author icon on your desktop to open the XMetaL Author application.

3. Click **Yes** when the following message is displayed: **Do you want to skip opening the last sessions's workspace**.

The SDL AuthorAssistant 2010 plug-in is now available for use in a new session of your workspace.
MAINTAINING YOUR SDL AUTHORASSISTANT 2010 INSTALLATION

The standard program maintenance features, Modify, Repair and Remove, are available with the SDL AuthorAssistant 2010 installer. You can access these features in the Add or Remove Programs dialog box of your computer’s Control Panel.

NOTE

If you still have access to the installer setup files, you can also access the program maintenance features for SDL AuthorAssistant 2010 by double-clicking the executable file.

The program maintenance options in the SDL AuthorAssistant 2010 installers are as follows:

- Modify – use this option if you need to add a new authoring tool after initial installation. SDL AuthorAssistant 2010 will automatically detect that a new tool has been added, but you must check that the path to the folder where the tool is installed is correct and change this if necessary.

- Repair – use this option to repair or restore missing files, shortcuts or registry entries.

- Remove – use this option to remove the installed components from your computer.

To modify, repair or remove your SDL AuthorAssistant 2010 installation:

1. Go to Start > Settings > Control Panel.

2. In the Control Panel, select Add or Remove Programs to open the Add or Remove Programs dialog box.

3. In the Change or Remove Programs tab, select SDL AuthorAssistant 2010 from the list of programs and click Change/Remove. The SDL AuthorAssistant 2010 installer page is displayed.

4. Select Modify, Repair or Remove, depending on the type of maintenance operation you want to perform on your installation. Click Next.

5. If you select Repair, an automated verification of the current installation is started.

6. If you select Modify, the Authoring Tools page is displayed. Select any applications for which you want SDL AuthorAssistant 2010 to be installed and deselect any which you do not need. Click Next.
If you select **Remove**, SDL AuthorAssistant 2010 and all of its components are removed from your computer. This includes any SDL AuthorAssistant 2010 Word plug-ins that are also listed in the **Add or Remove Programs** dialog box.

A progress bar is displayed during repair, modification or removal of your installation. When the repair, modification or removal is complete, the **SDL AuthorAssistant 2010 Maintenance Complete** page appears. Click **Finish** to close the installation wizard and to exit setup.

**NOTE**

If you select **Remove** or **Repair**, you are asked if you want to restart your computer now or later. If you do not restart your computer immediately, remember to do so later to ensure that SDL AuthorAssistant 2010 is fully and successfully repaired or removed from your computer.

**TECHNICAL SUPPORT**

For more information about technical support, please consult the online support center at **support.sdl.com**.
SDL is the leader in Global Information Management. Global Information Management enables companies to engage with their customers throughout the customer journey - from brand awareness, to sales and after-sales support - and across languages, cultures and channels.

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For more information, visit www.sdl.com.